

RAFT Counseling Grievance Information

RAFT Counseling provides a fair, uniform, and accessible grievance resolution process for individuals accessing, receiving or being evaluated for services and their family members. Any expression of dissatisfaction about any matter related to provided services, are accepted verbally or in writing.

Please email or telephone **Amanda Turecek**, Executive Director, with concerns. Please include name, date of birth if a current client, phone number and email, time, date, location of event, witness names, account of event, and proposed solution and please sign and date.

720-340-7000 ext. 2 Amanda@raftcounseling.com or mail to 19750 E Parker Square Drive. Suite 104-105. Parker, CO 80134

The Executive Director will provide a resolution within fifteen (15) business days.



RAFT Counseling therapists are regulated by the Department of Regulatory Agencies

Division of Professions and Occupations
1560 Broadway, Suite 1350
Denver, CO 80202
Phone: 303-894-7800 | Fax: 303-894-7693
dora_dpo_licensing@state.co.us

Complaints: <https://dpo.colorado.gov/FileComplaint>



RAFT Counseling is pending license by the Behavioral Health Administration

Visit their contact page here <https://bha.colorado.gov/contact/contact-us>



Colorado Behavioral Health Ombudsman

To file a complaint with the **Ombudsman for Behavioral Health Access to Care**, send an email to CDHS_Ombudsman_BH@state.co.us or call 303.866.2789.